

Lot 1: Public Health Community Pharmacy Contract Chlamydia Screening and Treatment

Service Specification: COMMUNITY PHARMACY CHLAMYDIA SCREENING AND TREATMENT, CONDOM DISTRIBUTION SERVICE 2021 - 22

1. SERVICE DESCRIPTION

- 1.1 Pharmacies will provide Chlamydia screening postal test kits to asymptomatic sexually active males and females under the age of 25, for example when purchasing condoms, dispensing oral contraceptive pills and supplying EHC.
- 1.2 When giving out the kit, pharmacy staff will give advice to the young person on how to utilise the kit, how to return it for testing and what will happen following completion of the test.
- 1.3 The Cambridgeshire Chlamydia Screening Programme will inform people of their results, the options for accessing treatment and will undertake contact tracing and partner notification.
- 1.4 Pharmacies will act as pick up points for C Card clients and will signpost clients to C Card registration sites.
- 1.5 Pharmacies will offer a user-friendly, non-judgmental, client-centred and confidential service.
- 1.6 Pharmacies will refer young people who report symptoms to seek a full sexual health screen at local GUM services and will link into existing local networks of sexual health and community contraceptive services so that there is a robust and rapid referral pathway for people who need onward signposting to services that provide on-going contraception and diagnosis and management of sexually transmitted infections (STIs).
- 1.7 Pharmacies will provide support and advice to people accessing the service, including advice on safe sex, condom use and advice on the use of regular contraceptive methods, when required.
- 1.8 Pharmacies may provide treatment to men and women with laboratory confirmed asymptomatic Chlamydia and their partners in line with the Cambridgeshire and Peterborough Patient Group Direction (PGD) for Chlamydia treatment 2018-2021.

2. AIMS AND INTENDED SERVICE OUTCOMES

- 2.1 To increase access to the NCSP by providing additional locations where people can access screening.
- 2.2 To increase access to treatment of Chlamydia infection.
- 2.3 To increase access for young people to sexual health advice and referral on to specialist services where required.
- 2.4 To increase clients' knowledge of the risks associated with STIs.

3. CORE SKILLS AND TRAINING

- 3.1 Training provided in relation to this service is compulsory for every staff member involved in the service. Pharmacy Assistants can offer the screening kit distribution service by attending the training offered, but the treatment part of the service must be provided by accredited pharmacists. A minimum of one pharmacist per pharmacy should attend the training programme to become an accredited pharmacy.
- 3.2 The pharmacy contractor has the responsibility to ensure that all staff including locums involved in providing the service have appropriate knowledge and are appropriately trained i.e. attendance at a Chlamydia training programme provided by Cambridgeshire Chlamydia Screening Service.
- 3.3 The pharmacy contractor has the responsibility to ensure that pharmacists and staff involved in the provision of the service are aware of and act in accordance with local protocols.
- 3.4 The pharmacy contractor has the responsibility to ensure that their service has the recommended quality controls in place and that the service can demonstrate compliance.
- 3.5 Training will be provided free of charge by the Cambridgeshire Chlamydia Screening Service.
- 3.6 Pharmacists must have successfully completed the following training packages to become accredited for this service:

CPPE on line training - Sexual Health: testing and treating and Patient Group Directions

It is the responsibility of the Pharmacy Manager to ensure that all pharmacists including locums supplying Chlamydia treatment are accredited.
- 3.7 Pharmacists and staff providing this service should also be aware of local and national guidance on safeguarding children, as it is possible that people under the age of 16 will request screening.
- 3.8 The pharmacist will maintain clinical knowledge appropriate to their practice as part of their continuing professional development requirements.

4. SERVICE OUTLINE

There will be three aspects to the service;

- Chlamydia screening
- Condom distribution
- Treatment of infection

Pharmacies must sign up to chlamydia screening to become an accredited site. The treatment of infection and condom distribution part of the service is optional.

4.1 Chlamydia Screening

- 4.1.1 The pharmacy will offer asymptomatic sexually active males and females less than 25 years of age a Chlamydia screening service; the benefits of screening will be explained. People less than 16 years of age will be provided with the service if deemed Fraser competent. People

less than 16 years of age who present for screening and who are not deemed to be Fraser competent will be referred to the Cambridgeshire Chlamydia Screening Programme.

- 4.1.2 The service will be provided in compliance with Fraser guidance and Department of Health guidance on confidential sexual health advice and treatment for young people aged under 16 years.
- 4.1.3 The pharmacy staff shall complete the appropriate consent and demographic documentation with people who consent to screening and shall describe the screening process and how results will be communicated to the person.
- 4.1.4 The person will be supplied with a Chlamydia screening kit and will be encouraged to carry out the test and return this as appropriate.
- 4.1.5 Partners of laboratory confirmed asymptomatic Chlamydia patients who present for treatment should also be given a screening postal kit.

4.2 Treatment of infection

- 4.2.1 People aged under 16 years of age should be referred to the Chlamydia Screening Programme for treatment.
- 4.2.2 Where the pharmacy has opted to provide a treatment service, the pharmacy shall assess the suitability of the person to receive the locally agreed antibiotic treatment, in line with the inclusion and exclusion criteria detailed in the PGD for the administration and supply of Doxycycline, Azithromycin and Erythromycin for Chlamydia. Where appropriate a supply will be made; where a supply of the specific antibiotic is not appropriate, the person should be referred to the Cambridgeshire Chlamydia Screening Programme.
- 4.2.3 Verbal and written advice on the avoidance of STIs and the use of regular contraceptive methods, including advice on the use of condoms, shall be provided to the person. This should be supplemented by a referral to a service that can provide further advice and care where appropriate.

4.3 Condom distribution

- 4.3.1 Pharmacies will provide information about the C Card (condom distribution) scheme and signpost clients to where they can sign up to the scheme.
- 4.3.2 Pharmacies will act as condom supply points for clients registered with the C Card scheme.

4.4 General

- 4.4.1 The part of the pharmacy used for the provision of the service must provide a sufficient level of safety and privacy (including visual privacy where appropriate), which must be at the level required for the provision of the Medicines Use Review service.
- 4.4.2 The pharmacy contractor must have a standard operating procedure in place for this service. The pharmacy contractor must ensure that pharmacists and staff involved in the provision of the service are aware of and operate within national and locally agreed protocols.

- 4.4.3 The pharmacy must maintain appropriate records via the PharmOutcomes web-based system to ensure effective ongoing service delivery and audit. Records are confidential and should be stored securely and for a length of time in line with local NHS and CCC record retention policies.
- 4.4.4 CCC will monitor and feedback the Chlamydia test kit return rate to individual pharmacies and may investigate where the return rate is consistently low (for example below 25%).

5. CCC RESPONSIBILITIES

- 5.1 CCC will ensure the materials required, such as Chlamydia screening kits and condoms, will be supplied free of charge to the pharmacy via the Chlamydia Screening Service.
- 5.2 CCC will provide PharmOutcomes for the recording of relevant service information for the purposes of audit and the claiming of payment. The PharmOutcomes system will be used for recording and reporting activity and will be used to generate non-patient identifiable reports which the CCC commissioning team will use for processing payments.
- 5.3 CCC will provide up to date details of other services which pharmacy staff can use to refer on service users who require further assistance.
- 5.4 CCC ensure the provision of training for the scheme and contractor meetings to promote service development and update pharmacy staff with new developments, knowledge and evidence.
- 5.5 CCC will be responsible for the provision of health promotion and other promotional materials, for example leaflets on STIs, to pharmacies.
- 5.6 CCC will coordinate the promotion of the service locally, including the development of publicity materials and the use of nationally produced materials, in order to ensure young people and other local healthcare providers are aware that the service is available from local pharmacies. Pharmacies should use these materials to promote the service to the public and should ensure they coordinate their promotional activities with those of the CCC.

6. PHARMACY RESPONSIBILITIES

- 6.1 The pharmacy will complete all interventions on the PharmOutcomes system.
- 6.2 The pharmacy has appropriate CCC provided health promotion material available for the user group and promotes its uptake.
- 6.3 The pharmacy reviews its standard operating procedures and the referral pathways for the service.
- 6.4 The pharmacy should be able to demonstrate that pharmacists and staff involved in the provision of the service have undertaken CPD relevant to this service and CCC organised training provided by accredited trainers.
- 6.5 The pharmacy participates in CCC organised audit of service provision where required and will co-operate with the CCC inspection, monitoring and evaluation procedures which may include inspections to evaluate and record the Service Provider's performance.
- 6.6 The pharmacy co-operates with any locally agreed CCC-led assessment of service user experience.

6.7 The pharmacy will nominate a named individual who will act as a point of contact for this service.

6.8 **Safeguarding**

It is important that practices protect children and adults from avoidable harm (as defined in Safeguarding Children and Adults guidelines) including safeguarding training, training on the Mental Capacity Act and Deprivation of Liberty. A Safeguarding lead should be identified in each pharmacy.

Children's Safeguarding Board

<http://www.safeguardingcambspeterborough.org.uk/availabletraining/>

<http://www.safeguardingcambspeterborough.org.uk/children-board/reporting-concerns/>

<http://www.safeguardingcambspeterborough.org.uk/children-board/professionals/>

Adults Safeguarding Board:

<http://www.safeguardingcambspeterborough.org.uk/adults-board/information-for-professionals/cpsabprocedures/>

<http://www.safeguardingcambspeterborough.org.uk/adults-board/adult-safeguarding-training/>

Specific for independent contractors such as pharmacy

<http://www.safeguardingcambspeterborough.org.uk/children-board/professionals/safeguardingforgps/>

7. DATA RETURNS AND REMUNERATION

Chlamydia Testing

Chlamydia test kit: Pharmacies will be paid **£2.50 for each test kit given out**. Pharmacies are required to complete the appropriate PharmOutcomes template for each kit distributed.

Completed test: This information will be supplied to CCC by the Chlamydia Screening Programme from laboratory reports. Pharmacies will be paid **£5.00 for each valid completed test returned**. Information on test kits returned will be obtained from the Chlamydia Screening Service on a quarterly basis.

Pharmacies will be paid £7.50 per treatment consultation. Plus reimbursement of the drug cost as set for the financial year as per the BNF values on 1st April 2021. Tariff costs will be reviewed and renewed on an annual basis

Community Pharmacy - Chlamydia Screening Data Flow

