

NHS 111 and Pharmacy First



- Participants in the Pharmacy First scheme requiring clinical advice or guidance while a patient's GP surgery is closed can utilise HUC's NHS 111 healthcare professional line for this purpose.
- This line is accessed by calling 111 and selecting Option 3, whereby we will arrange for a healthcare professional call back.
- Wherever appropriate, pharmacists should utilise the healthcare professional line rather than advising patients to call 111 – this will ensure the patient's issue is dealt with as efficiently as possible.

If you have any questions, please contact us via our healthcare professional feedback form, which can be accessed by scanning this QR code, and we will get back to you as soon as possible

